#### **SESSION 5: Urban Mental Health/Supportive Environment**







13TH WORLD CONGRESS & EXHIBITION

REVITALIZING HEALTH BY SALUTOGENIC DESIGN

Healthy environment | Healthy people

## ASSESSING THE QUALITY OF BUILT ENVIRONMENT FOR **PEOPLE WITH DEMENTIA**

Silvia Mangili, March, Research Fellow, PhD Candidate

Authors: Mangili S, Capolongo S.

Politecnico di Milano, Department ABC, Design & Health Lab













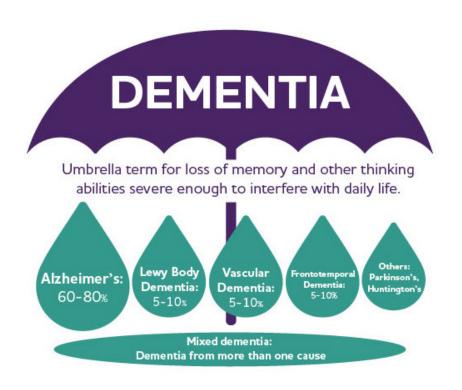
#### **DEFINITION OF HEALTH**

# Health is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity

World Health Organization (1948)

### **Problem Statement**

The term dementia is used to describe a group of symptoms affecting thinking, mood and behavior severe enough to interfere with daily life. (WORLD ALZHEIMER REPORT 2020)



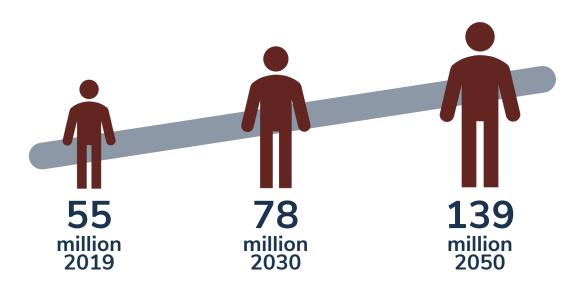
#### **DISEASES**





Social

## Background





People with dementia are expected to double in next years across the world



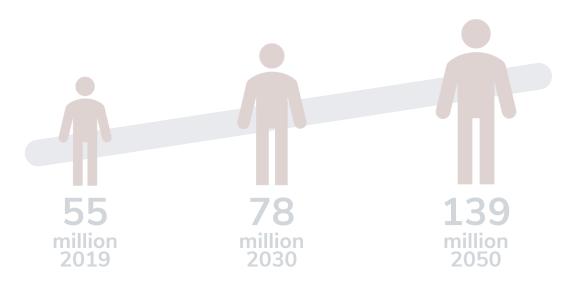




## People with dementia lives & dies in Long-term care facilities

1/3 of people with dementia will transit in Nursing Homes or LTC during their lifetime

## Background



## Dementia Numbers are rising worldwide

People with dementia are expected to double in next years across the world





## Most of these facilities are not suitable for people with dementia

In Italy they are based on outdated regulations (1989/91) and are not designed for the welfare of its users

## **Italian Gaps**

- Patients with dementia are the main guests of nursing homes
- Structures are based on old regulations
- No mandatory design guidelines
- Covid-19 highlighted the lacks
- Most of the Italian facilities are old and inadequate
- No founds form PNRR (ITALIAN FOUNDS)
- Lack of Experienced Based Assessment

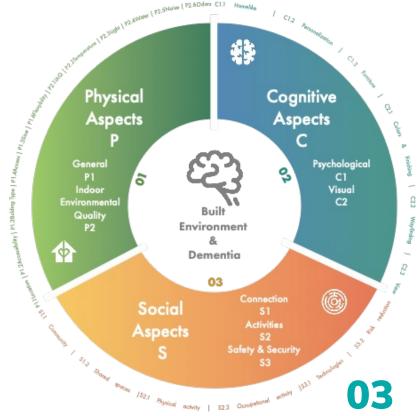
Nursing Home is a place where people and environment influence each other. Social, cognitive, and perceptive aspects should be considered in the design as main priorities.

3 GOODHEAITH AND WELL-BEING



## Is there a relationship between the built environment and the health of patients with dementia?

## Framework



Macro areas

**07** Criteria

25 Sub Criteria

| MACROAREAS            | CRITERIA                 | SUB CRITERIA                                      |  |  |  |  |  |  |
|-----------------------|--------------------------|---|--|--|--|--|--|--|
|                       |                          | P1.1 LOCATION OF THE STRUCTURE (REACHABILITY)     |  |  |  |  |  |  |
|                       |                          | P1.2 ACCESSIBILITY                                |  |  |  |  |  |  |
|                       | GENERAL ASPECTS          | P1.3 BUILDING TYPOLOGY                            |  |  |  |  |  |  |
|                       | P1                       | P1.4 TYPE & CONTROL OF ACCESS                     |  |  |  |  |  |  |
|                       |                          | P1.5 SMALL SCALE                                  |  |  |  |  |  |  |
|                       |                          | P1.6 SPACES FLEXIBILITY                           |  |  |  |  |  |  |
| PHYSICAL ASPECTS<br>P |                          | P2.1 INDOOR AIR QUALITY                           |  |  |  |  |  |  |
|                       |                          | P2.2 THERMAL CONFORT                              |  |  |  |  |  |  |
|                       | INDOOR                   | P2.3.1 NATURAL LIGHT                              |  |  |  |  |  |  |
|                       | ENVIRONMENTAL<br>QUALITY | P2.3.2 ARTIFICIAL LIGHT                           |  |  |  |  |  |  |
|                       | ` P2                     | P2.4 WATER CONTROL                                |  |  |  |  |  |  |
|                       |                          | P2.5 ACOUSTICS (MANAGE LEVEL STIMULATION)         |  |  |  |  |  |  |
|                       |                          | P2.6 ODORS  |  |  |  |  |  |  |
|                       |                          | C1.1 PROVIDE A HOMELIKE ENVIRONMENT               |  |  |  |  |  |  |
|                       | PSYCOLOGICAL<br>C1       | C1.2 PERSONALIZATION                              |  |  |  |  |  |  |
| COGNITIVE ASPECTS     |                          | C1.3 FAMILIAR AND USABLE FURNITURE                |  |  |  |  |  |  |
| С                     |                          | C2.1 COLORS AND FINISHING                         |  |  |  |  |  |  |
|                       | VISUAL<br>C2             | C2.2 SIGNAGE                                      |  |  |  |  |  |  |
|                       |                          | C2.3 PLEASANT VIEW TO OUTSIDE/INSIDE              |  |  |  |  |  |  |
|                       | CONNECTION               | S1.1 SUPPORT CONNECTION WITH COMMUNITY            |  |  |  |  |  |  |
|                       | S1                       | S1.2 PROVIDE SPACES TO BE ALONE AND WITH OTHERS   |  |  |  |  |  |  |
| SOCIAL ASPECTS        | ACTIVITIES               | S2.1 PROMOTE PHYSICAL ACTIVITY                    |  |  |  |  |  |  |
| S                     | S2                       | S2.2 PROVIDE SPACES FOR ACTIVITIES (OCCUPATIONAL) |  |  |  |  |  |  |
|                       | SAFETY/SECURITY          | S3.1 PROVISION OF TECHNOLOGIES                    |  |  |  |  |  |  |
|                       | S3                       | S3.2 RISK REDUCTION                               |  |  |  |  |  |  |

### 02 Outcomes





**STAFF** 



- The outcomes have been investigated to find assessment tools to analyze them
- The patients' outcomes will be useful in testing whether the environment actually has impacts on well-being & health of PwD with a case-control analysis on two structures

|          | OUTCOMES  | ТҮРЕ          | ASSESMENT                             |  |  |  |  |  |
|----------|---|---------------|---------------------------------------|--|--|--|--|--|
|          | O.01 FALLS  | Event         | Report, Tinetti                       |  |  |  |  |  |
|          | O.02 SLEEP QUALITY  | Clinical data | Report                                |  |  |  |  |  |
|          | O.03 GENERAL COGNITIVE STATE                                  | Clinical data | MMSE                                  |  |  |  |  |  |
|          | O.04 DEPRESSIONE/ANSIA  | Functional    | GAD7, GDS                             |  |  |  |  |  |
|          | O.05 BPSD (Behavioral and Psychological Symptoms of Dementia) | Clinical data | Report                                |  |  |  |  |  |
|          | O.06 DELIRIUM   | Clinical data | 4AT, mRASS, CAM                       |  |  |  |  |  |
|          | O.07 WANDERING  | Clinical data | Report                                |  |  |  |  |  |
| NTS      | O.08 SOCIAL RELATIONSHIP                                      | Subjective    | Observational                         |  |  |  |  |  |
| PATIENTS | O.09 PSYCOLOGICAL HEALTH                                      | Subjective    | Observational                         |  |  |  |  |  |
| <u> </u> | O.10 PHYSICAL HEALTH  | Clinical data | Charlson Comorbility Index,<br>CIRS-G |  |  |  |  |  |
|          | O.11 ADL - MOTILITY   | Functional    | ADL                                   |  |  |  |  |  |
|          | O.12 ADL - FOOD   | Functional    | ADL                                   |  |  |  |  |  |
|          | O.13 ADL - TOILETTE   | Functional    | ADL                                   |  |  |  |  |  |
|          | O.14 ADL - WASH   | Functional    | ADL                                   |  |  |  |  |  |
|          | O.15 ADL - INCONTINENCE                                       | Functional    | ADL                                   |  |  |  |  |  |
|          | O.16 ADL - DRESS UP   | Functional    | ADL                                   |  |  |  |  |  |
|          | O.17 PRIVACY  | Subjective    | Observational                         |  |  |  |  |  |

## Methodology

#### **LITERATURE**







#### Framework

(relationship between built environment and outcome in people with dementia)

#### **STAKEHOLDER**







## Validation & Weight

(MD, Arch/Ing, Therapists, patients)

#### **IMPACTS**







#### Health & Wellbeing

(Environmental factors most impacting health and well-being)

## **Experts' involvement**

## A matrix, that emerged from the literature review showing the relationships between architectural aspects and outcomes, have been fulfilled by medical experts, therapists, and architects to better understand the correlations, investigate the gaps, and weigh the most impactful architectural features

|                    | RELATI                        | ON TYPE & IM       | 1PACT                   |                    |
|--------------------|-------------------------------|--------------------|-------------------------|--------------------|
| -1                 | 0                             | 1                  | 2                       | N/C                |
| Negative<br>impact | Neither negative nor positive | Positive<br>impact | Very positive<br>impact | Not able to answer |

**Doctors, Architects & Engineers and Therapists** 

#### Framework of Architectural Features

|  |   |                     |                          |                                    |                    | PHYS                      | ICAL ASP                  | ECTS                   |                      |                         |                       |  |              |  | -                      | COGNITIVE                               | ASPECTS                     | s               |   | SOCIAL ASPECTS                              |  |                                  |  |                                     |  |
|--|---|---------------------|--------------------------|------------------------------------|--------------------|---------------------------|---------------------------|------------------------|----------------------|-------------------------|-----------------------|--|--------------|--|------------------------|---|-----------------------------|-----------------|---|---|--|----------------------------------|--|-------------------------------------|--|
|  |   |                     | GEN                      | ERAL                               |                    |                           |                           |                        |                      | COMFORT                 | r                     |  |              | ٧  | VELLBEIN               | G                                       | w                           | /AYFINDIN       | IG  | CONNI                                       | ECTION   | ACTIV                            | /ITIES   | SAFETY/SECURITY                     |  |
|  | P.01.1 LOCATION OF THE STRUCTURE (REACHABILITY) | P.01.2 ACCESSIBIUTY | P.01.3 BUILDING TYPOLOGY | P.01.4 TYPE & CONTROL OF<br>ACCESS | P.01.5 SMALL SCALE | P.01.6 SPACES PLEXIBILITY | P.02.1 INDOOR AIR QUALITY | P.02.2 THERMAL CONFORT | P.02.3 NATURAL LIGHT | P.02.4 ARTIFICIAL LIGHT | P.02.5 WATER CONTROL. | P.02.6 ACOUSTICS (MANAGE<br>LEVEL STIMULATION) | P.02.7 ODORS | C.01.1 PROVIDE A HOMELIKE<br>ENVIRONMENT | C.01.2 PERSONALIZATION | C.01.3 FAMILIAR AND USABLE<br>FURNITURE | C.02.1 COLORS AND FINISHING | C.02.2 SIGNA GE | C.02.3 PLEASANT VIEW TO<br>OUTSIDE/INSIDE | S.01.1 SUPPORT CONNECTION<br>WITH COMMUNITY | S.01.2 PROVIDE SPACES TO BE<br>ALONE AND WITH OTHERS   | S.02.1 PROMOTE PHYSICAL ACTIVITY | S.02.2 PROVIDE SPACES FOR<br>ACTIVITIES (OCCUPATIONAL) | S.03.1 PROVISION OF<br>TECHNOLOGIES | S.032 RISK MANAGEMENT                            |
| PATIENTS   |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.00 QUALITY OF LIFE   |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.01 FALLS   |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.02 SLEEP QUALITY   |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.03 GENERAL COGNITIVE STATUS                                    |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.04 STRESS/AGITATION  |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.05 BPSD (Behavioral and Psychological<br>Symptoms of Dementia) |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.06 DELIRIUM  |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.07 WANDERING   |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.08 SOCIAL RELATIONSHIP   |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.09 PSYCOLOGICAL HEALTH   |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.10 PHYSICAL HEALTH   |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.11 ADL - MOTILITY  |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.12 ADL - FOOD  |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.13 ADL - TOILETTE  |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.14 ADL - WASH  |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     |  |
| O.15 ADL - INCONTINENCE  |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   | $ldsymbol{le}}}}}}}}$ |                                  |  |                                     | Щ.   |
| O.16 ADL - DRESS UP  |   |                     | <u> </u>                 |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             | $\perp$         | $\perp$                                   |   |  | $\vdash$                         |  | ш                                   | ऻ  |
| O.17 PRIVACY WORKERS/STAFF                                       |   |                     |                          |                                    |                    |                           |                           |                        |                      |                         |                       | Ш  |              |  |                        |   |                             |                 |   |   |  |                                  |  |                                     | Щ.   |
|  |   |                     | _                        |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   |   | _  |                                  |  |                                     | _  |
| W.01 STRESS/BURNOUT<br>W.02 SATISFACTION                         |   | ļ                   | -                        |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             | _               | _   |   | <u> </u>   | _                                | -  |                                     | <u> </u>   |
| W.02 SATISFACTION W.03 PATIENT CONTROL                           | _   |                     | <u> </u>                 |                                    |                    |                           |                           | _                      | _                    |                         |                       | $\vdash$                                       |              |  |                        |   |                             |                 | _   |   | $\vdash$   | _                                | _  | $\vdash$                            | ⊢  |
| RELATIVES/CAREGIVERS   |   |                     |                          |                                    | _                  |                           |                           |                        |                      |                         |                       | Щ  |              | _  |                        |   |                             |                 | Ц_  | -   |  |                                  |  | $\Box$                              | Ь  |
| R.01 CONNECTION  |   |                     |                          | _                                  |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   | -   |  |                                  |  |                                     | _  |
| R.02 SATISFACTION  |   | <b>-</b>            |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 |   | -   |  |                                  | <b>-</b>   | $\vdash$                            | <del>                                     </del> |
| R.03 OVERALL EMOTION   |   | <b>-</b>            |                          |                                    |                    |                           |                           |                        |                      |                         |                       |  |              |  |                        |   |                             |                 | H-  | <b>-</b>                                    |  | $\vdash$                         | <b>—</b>   |                                     | <del>                                     </del> |

Outcome in Patients, Staff & Caregivers

## **Patients Involvement**

#### Collect the main users' point of view

#### WHO?

Patients with a 21 to 30 MMSE score

#### WHAT?

Fill a research gap (few studies available)
Confirm criteria

#### HOW?

Focus group



| FOCUS GROUP<br>SESSIONS | М             | F | MMSE                  | OVERALL      | METHOD  | LOCATION           | RESULTS   |          |  |
|-------------------------|---------------|---|-----------------------|--------------|---|--------------------|---|----------|--|
| 1 to 1                  | 1             |   | 29                    | POSITIVE     | Direct with a psycologist                                 | Office             | Too much formal environment, only positive answers about the structure                |          |  |
|                         | 1             |   | 29                    | POSITIVE     | Table, with an introduction                               |                    |   |          |  |
| 4 +abla                 | 1 23 POSITIVE |   | from the Director and | Cum          | Better results in terms of engagement                     |                    |   |          |  |
| 4 table                 |               | 1 | 21                    | POSITIVE     | support of two therapists                                 | Gym                | of patients, low number of criticalities  |          |  |
|                         |               | 1 | 25                    | POSITIVE     | and a psycologist   |                    |   |          |  |
|                         | 1             |   | 23                    | NEGATIV<br>E |   |                    | Best results, in comparison with other  |          |  |
| 3 table + site visit    | 1             |   | 21                    | POSITIVE     | Table, introduction from the researcher, site visit after | Garden +<br>indoor | sessions, the higher numer of criticalities have been found while                     | <b>(</b> |  |
|                         |               | 1 | 26                    | POSITIVE     | round table   |                    | conducing the site visit  |          |  |
| 1 to 1                  | 1             |   | 29                    | POSITIVE     | Site visit  | Indoor             | Site visit results as the best way to collect informations and opinions form patients | <b>(</b> |  |
|                         | 5             | 4 | 25                    |              |   |                    |   |          |  |

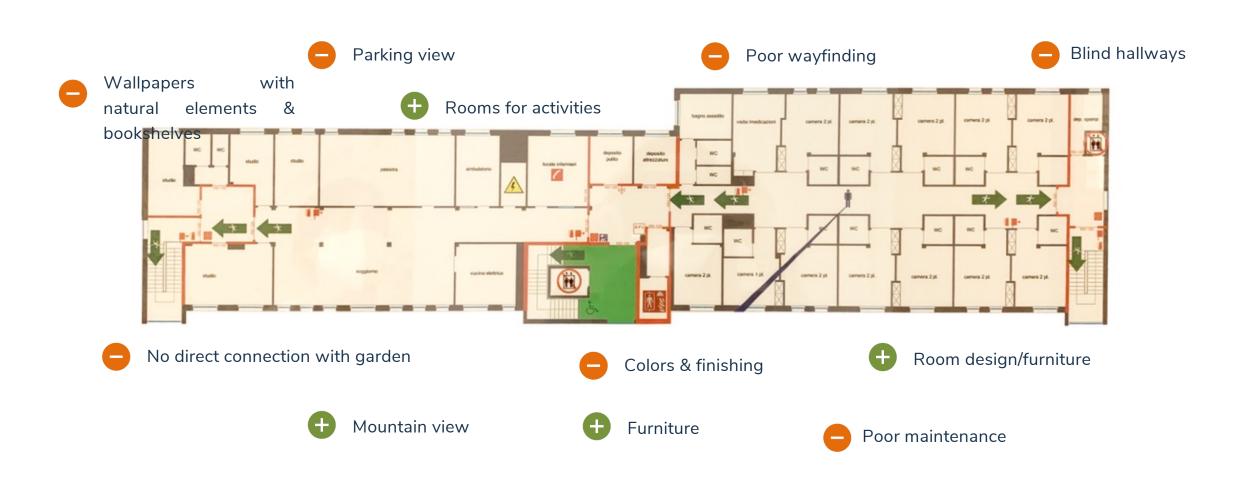
"I would like to be able to open my window and go to my room when I want"

MMSE 23

"I would like to go to the garden more times during the week" MMSE 25

"I like my room, it's perfect like this. I like to be with another guest."

## **Patients Involvement**



## Impacts of design on health

|   |               |                    |                              |                       |                           |                                     |               |              |              |                          |                              |                   |                               |                                |                             |                          | 1                   |                           |                     |                                |                      |                 |                   |                      |                             |                                     |                     |               |
|---|---------------|--------------------|------------------------------|-----------------------|---------------------------|-------------------------------------|---------------|--------------|--------------|--------------------------|------------------------------|-------------------|-------------------------------|--------------------------------|-----------------------------|--------------------------|---------------------|---------------------------|---------------------|--------------------------------|----------------------|-----------------|-------------------|----------------------|-----------------------------|-------------------------------------|---------------------|---------------|
| 0   |               |                    | ı                            |                       |                           |                                     | ICAL AS       |              |              |                          |                              |                   |                               |                                |                             |                          | <u> </u>            |                           | GNITIV              | E ASPE                         |                      |                 | -                 |                      |                             | L ASPE                              |                     | · (0 · · · ·  |
| General A   | spects        | 1                  |                              |                       | ndoor                     | Enviror                             | nmental       | Qualit       | У            |                          |                              |                   | Areas                         | 1                              | 1                           | 1                        | PS                  | ycholog                   | gical               |                                | Visual               |                 | Conn              | ection               | Act                         | ivity                               |                     | /Security     |
| P.01.1 LOCATION P.01.2 ACCESSIBILITY P.01.3 BUILDING TYPE | P.01.4 ACCESS | P.01.5 SIZE        | P.01.6FLEXIBILITY            | P.02.1 IAQ            | P.02.2 TEMPERATURE        | P.02.3 LIGHT                        | P.02.4 WATER  | C.02.5 NOISE | C.02.6 ODORS | P.03.1 BEDROOMS          | P.03.2 LIVING/DINING<br>ROOM | P.03.3 BATHROOM   | P.03.4 VERTICAL<br>CONNECTION | P.03.5 ORIZONTAL<br>CONNECTION | P.03.6 ACTIVITIES<br>SPACES | P.03.7 OUTDOOR<br>SPACES | C.01.1 HOMELIKE     | C.01.2<br>PERSONALIZATION | C.01.3 FURNITURE    | C.02.1 COLORS AND<br>FINISHING | C.02.2 WAYFINDING    | C.03.3 VIEW     | S.01.1 COMMUNITY  | S.01.2 SHARED SPACES | S.02.1 PHYSICAL<br>ACTIVITY | S.02.2 ACTIVITIES<br>(OCCUPATIONAL) | S.03.1 TECHNOLOGIES | S.03.2 SAFETY |
|   | /             |                    |                              |                       |                           |                                     |               |              |              |                          |                              |                   |                               |                                |                             |                          |                     |                           |                     |                                |                      |                 |                   |                      |                             |                                     |                     |               |
|   | O.01 FALLS    | O.02 SLEEP QUALITY | O.03 GENERAL COGNITIVE STATE | O 04 STRESS/AGITATION | O.05 BPSD (Behavioral and | Psychological Symptoms of Dementia) | 0.06 DELIRIUM |              |              | O.09 PSYCOLOGICAL HEALTH | O.10 PHYSICAL HEALTH         | 0.11 АDL - МОПЦТУ | 0.12 ADL - FOOD               | O.13 ADL - TOILETTE            | 0.14 ADL - WASH             | O.15 ADL - INCONTINENCE  | O.16 ADL - DRESS UP | O.17 PRIVACY              | W.01 STRESS/BURNOUT | W.02 SATISFACTION              | W.03 PATIENT CONTROL | R.01 CONNECTION | R.02 SATISFACTION | R.03 BURDEN          |                             |                                     |                     |               |

## Results

#### What architectural features most influence health and well-being?

#### Literature review

- Small size
- Light
- Noise
- Homelike
- Colors and finishes
- Shared spaces







Light

#### **Stakeholder analysis**

- Small size
- Light
- Homelike
- Personalization of spaces
- Familiar and comfortable furnishings
- Colors and finishes
- Promotion of physical activity

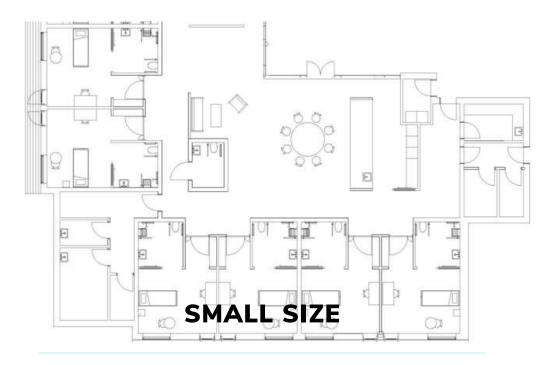


Homelike

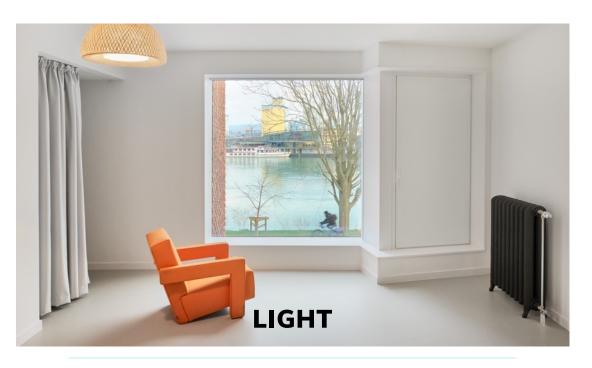


**Colors & finishing** 

## 03 Impacts

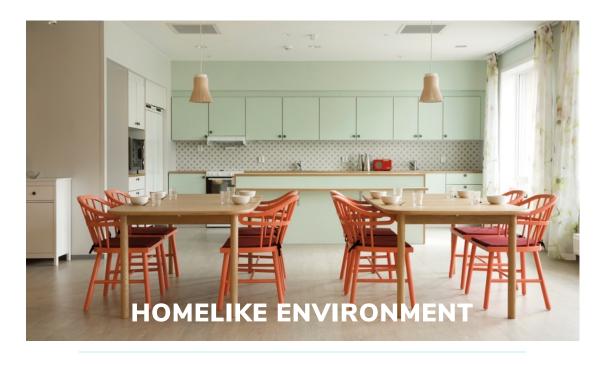


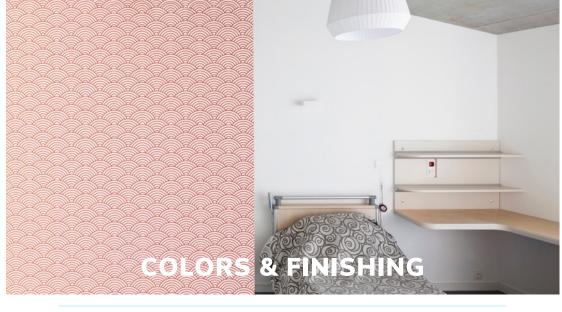
Small structures are correlated with significantly less cognitive decline three months after transfer. Other improvements, such as visual memory, image recognition, and global cognitive functioning, can also be associated. Increased ADL-related abilities and improvements in QOL of residents in facilities with a low number of residents (6-8 per unit) can also be found..



Light management, both natural and artificial, was found to be relevant in terms of reducing various forms of physical agitation/aggression, yelling, decreasing the average duration of wandering episodes, and increasing psychological health and social relations among users.

## 03 Impacts





Access to a home-like environment was associated with reduced anxiety and increased interest in surroundings compared to levels found in residents of traditional facilities. Behaviors such as aggression, noisiness, and wandering emerged as decreasing. The familiar environment also correlated with positive effects on ADLs, increased engagement in activities, and independence.

The use of colored walls or panels to highlight or hide doors has led to a **reduction in undesirable behavior**. Color can also be used by residents as a **clue to locate their room, common areas, and improve orientation**.



## Conclusions & future development

- The built environment has an impact on some factors of health and well-being of the user with dementia
- It's needed to pay attention to the quality of architectural space and its influence on user wellbeing from the earliest design stages
- Need for Experience and Evidence-based tools to measure the effectiveness of architectural solutions and the real impacts on users

## Thank you.

Silvia Mangili

Design & Health Lab

Department of Architecture, Built environment and
Construction engineering DABC

Politecnico di Milano



Mangili S, Brambilla A, Trabucchi M, Capolongo S. Built environment impact on people with dementia (PwD) health and well-being outcomes: a systematic review of the literature. Acta Biomed [Internet]. 2023 Aug. 30